



COAST MOTEL



Coast Motel Accessibility Statement

July 2022

At Coast Motel we aim to ensure everyone's stay is as enjoyable and easy as possible. We are committed to providing suitable access to all our guests, no matter their individual needs. In this document we aim to describe our facilities and services as accurately as possible to empower you to make the best accommodation choice for your holiday/getaway.

PARKING

Each room at The Coast Motel has their own allocated car parking space. We would recommend the following rooms for those with accessibility requirements as they are located closest to their motel room doors.

Room 1

Room 6

Room 13

Room 14

Our Three Bedroom apartment is not accessible. The main entrance is via 20 stairs with a hand rail. The bedrooms are up another set of stairs internally.

Please speak to our reception staff for allocation of rooms specific to your accessibility requirements.



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Is there undercover parking? No, all our car parking is outside.

Do you have accessible marked parking? Not designated accessible parking however the rooms mentioned above have car parking closest to the entry. Rooms 13 and 14 have the largest car parking spaces.

Is there a drop off point at the main entrance? Yes, the door to our reception is undercover and there is a space for short term parking to allow for check ins.



Please see images below.

Access to room 1 – Room 6 is the same. Closest car parking available which a ramp to access the rooms.



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Ramp Access to room

The concrete has grit added to provide a non slip surface. Floor mats for additional grip which also can be removed if required.



Car parking for rooms 13 + 14. We will aim to provide you with the space closest to the doors (on the left) There is a gentle slope down to the right. The parking bay on the left gives you the most room. These parking bays also have access from the back if your car has rear access.



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Car Parking for rooms 13 + 14



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MAIN ENTRANCE

The reception area to our Motel has an undercover, flat car parking space for short term parking (for check in/out only) This space is right next to the front door, the door frame has a raise of 4cm from the ground to enter the reception area. If you are unable to access the reception area our staff can come out to your car to process your check in. Please call us to organize.

The reception area is carpeted and has a couch for your convenience.

ROOMS

Are there stairs or ramps to enter the rooms? There are ramps to enter rooms 1 + 6. There are no stairs or ramps to enter rooms 13 + 14. All rooms have a lip on the door which is 3cm high.

What is the door width? The door width is 790mm – our doors open inward into the rooms.



What are the bed configurations? Rooms 1 and 6 contain a Double bed and a single bed. Rooms 13 and 14 both contain Queen Beds.

Are the doors easy to open? Levers? Yes, all our doors open with levers apart from the interconnecting doors between rooms 11 and 12.



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What is the floor covering? Carpet throughout, Tiles in the bathrooms.

Is there enough room to manoeuvre around furniture? Yes, however should you wish to have the desk, luggage rack or clothes rack removed from your room to provide you with additional space please let us know and we can organize this for you.

What is the height of the bed? 56cm

What is the height of the kettle/microwave? The bench is 105cm high. We can move this for you to be placed on the desk if required.

What is the space between the floor and the underside of the bed? 11cm

Do we have hoists or accessibility equipment available? No, however we do have contact with a local business who can provide us with equipment if required. Please let us know ahead of time and we can organize this for you.

Can you raise the height of the bed? No, our beds are standard and are unable to be raised/lowered

Are the lights/remote/air conditioning within reach of the bed? No but we can move them for you. There are power points within reaching distance of all our beds.



Bar/Kitchenette Set up. 105cm High.

We can move these items for you, please call reception to organize.



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GUESTS BATHROOMS

How wide is the doorway? 72cm, these open inwards into the bathrooms. They open to the right to not block the toilet in rooms 6 and 7. In rooms 13 and 14 they do block the toilet; we are working on correcting this. Please see image below.

How large is the shower? 68cm x 89cm, The glass door opens outwards 180 degrees.

Is the toilet area fitted with grab rails? No

Is there a shower chair available? No but we can source for you.

How high is the toilet? 43cm

Is the access to the shower free of any step or sliding door track? Yes

Is the shower head removable and extendable? Yes

Can the shower fittings/fixtures be reached from a seated position? No



Rooms 1 + 6 Bathrooms. The door opens to the right and does not block the shower or toilet.



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Please see below for the images from Rooms 13 + 14





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Unfortunately, we do not have any special facilities for the hearing/vision impaired at our location at this time. We are constantly changing our policies and procedures as well as making improvements to our property to ensure everyone can have a stress free holiday at The Coast Motel.

If you have any special needs, we ask you please contact our reception as soon as you can so we can ensure everything is ready and available for your stay. We have a receptionist on call from 6am – 10pm every day and ready to assist you any way we can.

We look forward to welcoming you at The Coast Motel.

