



Coast Motel Accessibility Statement and FAQs

June 2025

At Coast Motel we aim to ensure everyone's stay is as enjoyable and easy as possible. We are committed to providing suitable access to all our guests, no matter their individual needs. In this document we aim to describe our facilities and services as accurately as possible to empower you to make the best accommodation choice for your holiday/getaway.

PARKING

Each room at Coast Motel has its own allocated car parking space.

Q: Is there undercover parking?

A: No, all our car parking is outside.

Q: Do you have accessible marked parking?

A: Not designated accessible parking however the rooms mentioned below have car parking closest to the entry. Rooms 13 and 14 have the largest car parking spaces.

Q: Is there a drop-off point at the main entrance?

A: Yes, the door to our reception is undercover. There is a space for short-term parking to allow for check-ins.

ACCESSIBILITY

We recommend the following rooms for those with accessibility requirements as they are located closest to their motel room doors.

- Room 1
- Room 6
- Room 13
- Room 14

Please speak to our reception staff for allocation of rooms specific to your accessibility requirements.

HEARING/VISION IMPAIRED

Unfortunately, we do not have any special facilities for the hearing/vision impaired at this time.

SPECIAL NEEDS

If you have any special needs, we ask you please contact our reception as soon as you can so we can ensure everything is ready and available for your stay.

RECEPTION

We have a receptionist on call from 6am – 10pm every day. Please get in touch should you require assistance: 0474 694 322.

COAST MOTEL



PARKING + RAMP ACCESS



Rooms 1 and 6

Closest car parking available with ramp to access the rooms.



Ramp Access and non-slip surface

The concrete has grit added to provide a non-slip surface.

Floor mats provide additional grip can be removed if required.



Rooms 13 and 14

We will aim to provide you with the space closest to the doors (on the left). There is a gentle slope down to the right.

The parking bay on the left gives you the most room.

These parking bays also have access from the back if your car has rear access.

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MAIN ENTRANCE

The reception area to our Motel has an undercover, flat car parking space for short-term parking (for check in/out only) next to the front door.

The door frame has a rise of **4cm from the ground** to enter the reception area. If you are unable to access the reception area our staff can come out to your car to process your check-in.

Please call us to organise.

The reception area is carpeted and has a couch for your convenience.

ROOMS

Q: Are there stairs or ramps to enter the rooms?

A: There are ramps to enter rooms 1 + 6. There are no stairs or ramps to enter rooms 13 and 14.

All rooms have a lip on the door which is **3cm** high.

Q: What is the door width?

A: The door width is 790mm. Our doors open inward into the rooms.

Q: What are the bed configurations?

A: Rooms 1 and 6 contain a Double bed and a Single bed. Rooms 13 and 14 both contain Queen Beds.

Q: Are the doors easy to open? Do they have levers?

A: Yes, all our doors open with levers apart from the interconnecting doors between Rooms 11 and 12.



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Q: What is the floor covering?

A: Carpet throughout with tiles in the bathrooms.

Q: Is there enough room to manoeuvre around furniture?

A: Yes, however should you wish to have the desk, luggage rack or clothes rack removed from your room to provide you with additional space please let us know and we can organise this for you.

Q: What is the height of the bed? **A:** 56cm

Q: What is the height of the kettle/microwave?

A: The bench is 105cm high. We can move this for you to be placed on the desk if required.

Q: What is the space between the floor and the underside of the bed? **A:** 11cm

Q: Are there hoists or accessibility equipment available?

A: No, however we do have contact with a local business who can provide us with equipment if required. Please let us know ahead of time and we can organise this for you.

Q: Can you raise the height of the bed?

A: No, our beds are standard and are unable to be raised/lowered.

Q: Are the lights/remote/air conditioning within reach of the bed?

A: No but we can move them for you. There are power points within reaching distance of all our beds.



Bar/Kitchenette Set Up

105cm High.

We can move these items for you.

Please call reception to organise.

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BATHROOMS

Q: How wide is the doorway?

A: 72cm, these open inwards into the bathrooms. They open to the right do not block the toilet in Rooms 6 and 7. In Rooms 13 and 14 they do block the toilet. We are working on correcting this. Please see images below.

Q: How large is the shower? **A:** 68cm x 89cm. The glass door opens outwards 180 degrees.

Q: Is there a shower chair available?

A: No, but we can source one for you. Please contact reception to arrange.

Q: How high is the toilet? **A:** 43cm

Q: Is the toilet area fitted with grab rails? **A:** No

Q: Is the shower head removable and extendable? **A:** Yes

Q: Can the shower fittings/fixtures be reached from a seated position? **A:** No

Q: Is the access to the shower free of any step or sliding door track? **A:** Yes



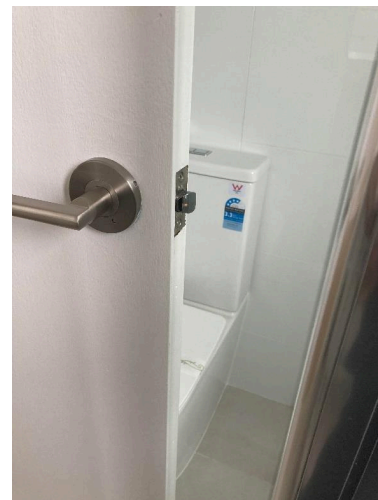
Rooms 1 and 6 Bathrooms

The door opens to the right and does not block the shower or toilet.

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Rooms 13 and 14 Bathrooms



We look forward to welcoming you to Coast Motel, Eden.

If you have any special needs, we ask you please contact our reception as soon as you can so we can ensure everything is ready and available for your stay. We have a receptionist on call from 6am – 10pm every day and ready to assist you any way we can.

